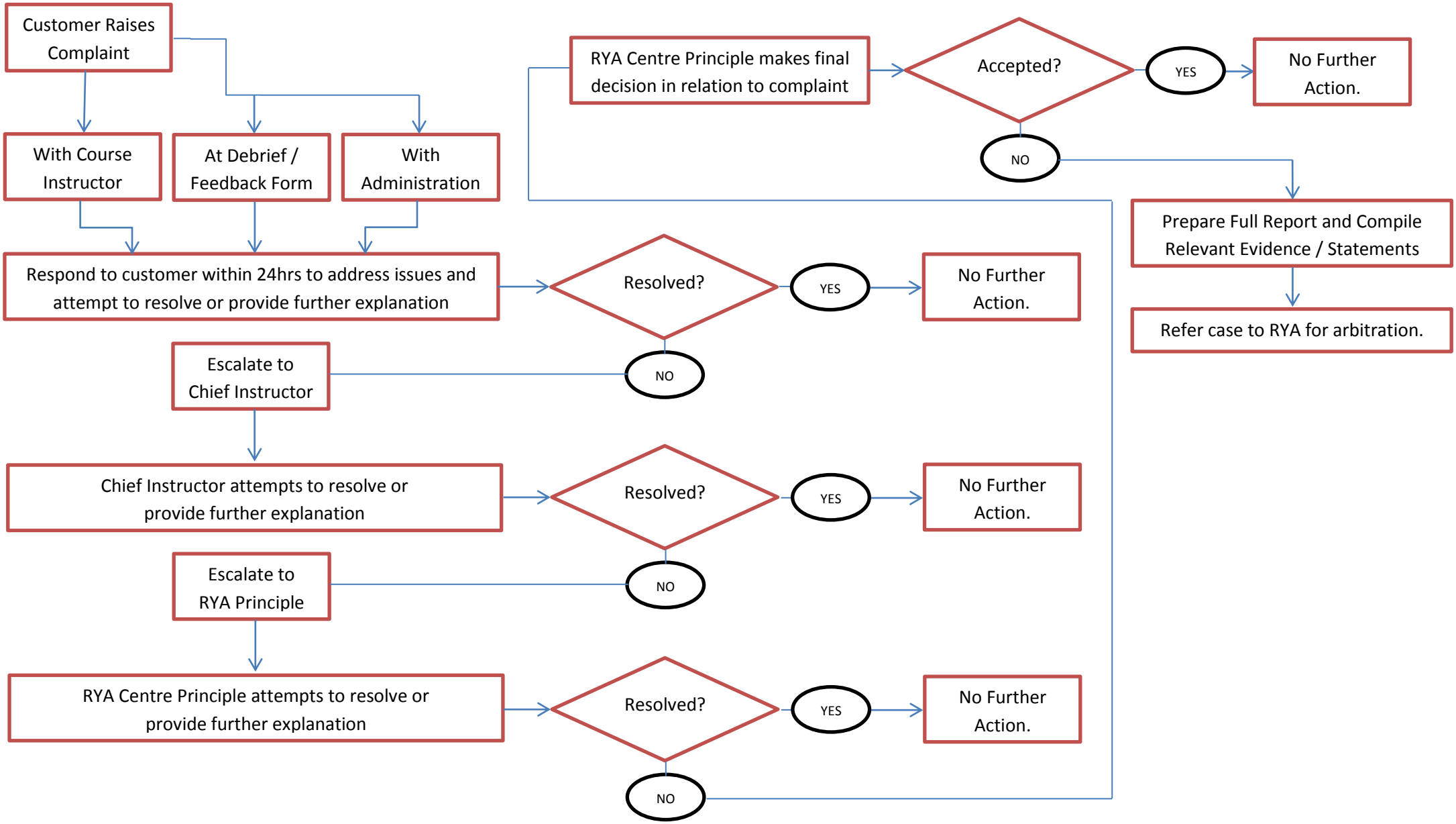
ScotSail Complaints Procedure / Process Flow



This Procedure / Process Flow is Representative Only. ScotSail reserves the right to use a different process at any time. Document Version: 16511